

# Interpretation and Translation

Personal. Professional. Universal.

Language barriers in a workers' compensation claim can impede quality medical care and early return to work. Miscommunication and misunderstanding can also extend the injury duration and increase claim costs.

We provide qualified and certified foreign language interpreters and translators to optimize communication for medical and legal appointments and documents. Our referral process is fast, simple and exempt from coordination fees.

Languages include, but are not limited to:

- American Sign Language (ASL)
- Cantonese
- Farsi
- French
- German
- Japanese
- Mandarin
- Russian
- Spanish
- Vietnamese

## FEATURES

- Interpretation (verbal) and translation (written) services available
- Timely scheduling of requests
- Coordination of appointments at no extra cost
- Confirmation of appointments with all parties involved
- Onsite and telephonic interpretation
- Multiple settings including medical and legal
- Interpretation for doctors, nurses, therapists and other professionals
- Assistance completing forms during appointments
- No hidden charges such as connection fees or cost of phone calls
- Specialization in medical, legal and business document translation

**EKHEALTH**  
Transforming Managed Care<sup>SM</sup>

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Case Management  
Expires 07/01/2020



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Workers' Compensation  
Utilization Management  
Expires 07/01/2020

