

Medical Bill Management

Innovation. Efficiency. Savings.

Medical Bill Management with EK Health is powered by our revolutionary proprietary technology, Billtelligent™. Providing independence and customizable options, our system goes far beyond just processing and paying medical bills. From bill receipt to resolution, our national bill review solutions are comprehensive and tailored to the unique opportunities for each jurisdiction and organization.

We provide savings below standard fee schedule reductions through multilevel negotiations, utilization management, client-specific business rules, the proprietary Enforcer™ tool, and an aggressive multifaceted network strategy.

What sets us apart in the industry?

- Leveraging the ideal balance of technology and human intelligence to optimize efficiency and impact
- Employing focused strategies to achieve maximum savings beyond traditional bill review results
- Reducing the number of duplicate submissions, promoting efficiency and accuracy
- Enforcing utilization review determinations within the bill review process, limiting leakage between the two services
- Constructing strategic provider management objectives through continual development of direct agreements
- Automating application of client-customized network discounts and direct agreement rates
- Operating with an aggressive negotiations strategy, providing additional savings opportunities
- Generating superior outcomes through tailored programs

DIFFERENTIATORS

- Proprietary Billtelligent™ technology, was built from the ground up, giving complete independence and ownership:
 - Stands alone in design, functionality, and customization
 - Removes barriers through automation & limitless creative workflows
 - Supports EK Health client programs with reduced turnaround times

- User-friendly, customizable client portal allows external users access to view bills for approval/denials within the bill's life cycle
- Partnering front-end utilization review with back-end payment processes to prevent leakage
- Reduced payment turnaround time, resulting in better than industry standard duplicate submission rate
- Aggressive repricing strategies promoting maximum cost savings below standard bill review reductions and better than industry average reconsideration rate
- Dedicated, US-based provider relations team that answers when you call

TECHNOLOGY

- Intelligent trigger-based routing for near real-time bill processing as the rule, batch processing as the exception
- Highly configurable and flexible system requiring minimal code changes to introduce new features, adapt to future requirements and onboard new clients
- Real time access; real time status; real time fixes – all before a bill is finalized
- Sophisticated load balancing of pended bills optimizes workforce productivity
- User-friendly, customizable client portal allows external users access to view bills for approval/denials within the bill's life-cycle
- Limitless unique bill routing workflows

Learn more: ekhealth.com/billtelligent

