

Next Step Medical Advisory ProgramSM

Clinical Insight. Healthy Resolution.

Years of strategic intervention have taught us that the most difficult claims require the most effective handling protocols. The Next Step Medical Advisory ProgramSM offers strategic intervention to resolve the most complicated, prolonged and costly workers' compensation claims, particularly those dealing with catastrophic injury, chronic pain, opioid abuse and compounding affects.

Our superior results-driven process helps resolve even the most intimidating claims. This solution is reserved for claims which meet specified criteria, ensuring resources are focused on claims which would benefit from the process.

Take the Next Step

This collaborative and aggressive approach includes accountability for the treating physician, with clinical oversight and management from our senior leadership. Through file reviews, roundtable discussions with all stakeholders and peer-to-peer physician collaboration, this team strategy progresses claims toward timely resolution.

FEATURES

- Comprehensive claim review from mechanism of initial injury to present treatment
- In-depth review of most recent six months to one year of treatment, including medications
- Roundtable discussions with relevant parties to review recommendations, strategize a plan of action, establish implementation timeframes, and assign tasks with stated goals
- Documented peer-to-peer conversation with physician reviewer and treating physician
- Strict, tightly-controlled action plan with clear next steps
- Proactive claim assessment and management
- Establish provider accountability

BENEFITS

- 31:1 return on investment*
- Professional recommendations from EK Health physician specialists
- Reduction of narcotics use*
- Functional restoration; improved quality of care*

*Typical in most cases, but are not promised, as individual results vary.

EK HEALTH
Transforming Managed CareSM

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Case Management
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